

11th September 2020

Dear Parent/Carer,

Re: Instrumental music lessons

Thank you to those customers who responded to our last update of 24th August. We have now been able to amend our records accordingly. We hope that pupils' first week back in school is working well.

We expected this term would prove a little more difficult to get music lessons back in place. We are grateful to schools for working hard to accommodate our tutors as we move towards re-establishing lessons. Once we have the go-ahead for our tutors to return, invoices for music lessons will be sent to customers who have not informed us otherwise.

Where instruments may need to be returned, we ask that pupils wait until our instrumental tutors are back in schools.

Getting started

Some schools have supplied us with appropriate new safety guidelines. Where schools decide that there must be a maximum number of pupils per lesson, or where pupils must remain in year group 'bubbles', tutors will need to temporarily amend lesson groups, and customers will be informed. If we could ask that pupils are prompted by parents to check school noticeboards for timetable details, or to ask their classroom music teachers about when they will need to bring instruments into school for their first lesson of the new term.

Ensembles

For those pupils involved with Nemco's Saturday morning ensembles, we reluctantly need to inform musicians that due to distancing regulations we are still not in a position to resume rehearsals. We will contact ensemble members again towards the end of October regarding the position then.

Nemco office

Our office is still only able to offer a limited service, due to the terms of the flexible-furlough arrangement, so we ask that communication at this time be via email. Again, thank you for your patience as we ease into the new term.

Kind regards,

Alan Docherty
Director, North East Music (Nemco)